

# Strategic Plan 2024 - 2027



## VISION

Our thriving community is one where everyone is safe, included, and empowered.

## MISSION

We are community-led and work together to connect, build skills and awareness, advocate, and support our community with our network partners. Creating opportunities for us all to thrive.

## OUR VALUES

We stand up for our community ethically through care, respect, inclusivity, reliability, and trust.

### CONNECT COMMUNITY



- **Deliver Community Programs**  
Host activities, events and workshops that bring people together, focusing on top 3 priorities identified in the 2024 Community Survey (Mental Health, Food Security, Housing).
- **Celebrate Diversity**  
Encourage and celebrate lived experience; providing a welcoming and inclusive space for all community members.
- **Outreach Initiatives**  
Expand outreach activities including the Far South Hub Mobile Community Hub to reach disconnected or geographically isolated individuals.

### SUPPORT PEOPLE



- **Client-Centred Approach**  
Provide support tailored to individual needs, emphasising empowerment, trauma-informed, and strengths based practices.
- **Reduce Barriers**  
Identify and address barriers that prevent community engagement through responsiveness, outreach and advocacy.
- **Community Hub**  
Continue being a centralised point of information. Provide space for services for community to connect and access services.

### CREATE OPPORTUNITIES



- **Health and Well-being Focus**  
Strengthen alliances and partnerships. Connecting the community to organisations that enhance health and well-being.
- **Building Capacity**  
Build capacity through the provision of skills development activities that meet the needs of our community.
- **Funding Opportunities**  
Seek funding to ensure diverse and sustainable programming aligned with community needs.

### STRONG ORGANISATION



- **Provide a safe, positive and inclusive culture for community, staff and volunteers**
- **Follow the rules and be responsible**
- **Be loyal to the community**
- **Care about what we do and how we do it**

